

Omnicare are advocates of client choice and control and encourage individual goal setting that supports clients to live in their homes for as long as they choose. The wide range of Omnicare's service offering includes personal care, domestic assistance, clinical care, transport, meal delivery, home modifications and maintenance services, and nursing services.

Our approach places you in control with tailor-made services to help you live well in your own home.

Omnicare offers affordable, high-quality services, delivered by a passionate team of carers. There are no hidden charges, and you can pay for the services you want now, or plan for future purchases.

This schedule may be subject to change. Your government funded home care services are GST free unless you choose to pay private or through an alternative non-government funded arrangement. Please refer to Omnicare Services Fee Schedule for non-government funded pricing.

### Package Fees

| <b>Package Management Fee</b>                                     |              |               |               |
|---|--------------|---------------|---------------|
| Ongoing administration, quality and compliance of your package.   |              |               |               |
| Level 1   | Level 2      | Level 3       | Level 4       |
| \$2.86 daily  | \$6.14 daily | \$13.07 daily | \$19.86 daily |
| <b>Care Management Fee</b>  |              |               |               |
| Activities relating to management of your care plan and services. |              |               |               |
| Level 1   | Level 2      | Level 3       | Level 4       |
| \$4.86 daily  | \$8.64 daily | \$18.07 daily | \$27.79 daily |

*Omnicare waive the Basic Daily Fee, unless your care needs outweigh the package you have been allocated. Omnicare Coordinators will consult with you about this as it applies to your individual circumstance, should the need arise.*

## Service

Personalised care is based on your needs is designed to build on your skills and wellbeing. By providing basic guidance and support with care and compassion, we aim to deliver high quality, affordable services. If you require mobility aids at home, home modifications, general yard upkeep, transport, nursing services or a regular meal delivery service, our skilled coordinators will help you to manage changes as they arise and will coordinator your supports effectively.

Omnicare usually charges services in 15-minute increments.

| <b>Personal Care</b>   |            |                   |
|--|------------|-------------------|
| Includes meal preparation and respite in your home by our staff. |            |                   |
| Monday – Friday  | 6am – 6pm  | \$74.00 per hour  |
| Monday – Friday  | 6pm – 8pm  | \$78.75 per hour  |
| Monday – Friday  | 8pm – 10pm | \$80.50 per hour  |
| Saturday   | 6am – 10pm | \$105.00 per hour |
| Sunday   | 6am – 10pm | \$140.00 per hour |
| Sleepover (inactive)   | 10pm – 6am | \$300.00 each     |
| Public Holiday   | 6am – 10pm | \$175.00 per hour |

| <b>Domestic Assistance</b>                                  |            |                   |
|---|------------|-------------------|
| Includes light cleaning and laundry performed by our staff. |            |                   |
| Monday – Friday   | 6am – 6pm  | \$74.00 per hour  |
| Monday – Friday   | 6pm – 8pm  | \$78.75 per hour  |
| Saturday  | 6am – 10pm | \$105.00 per hour |
| Sunday  | 6am – 10pm | \$140.00 per hour |

| <b>Dementia Day Respite</b>                      |                |                |                |
|--|----------------|----------------|----------------|
| Located at Port Macquarie, Kempsey and Wauchope. |                |                |                |
| Level 1  | Level 2        | Level 3        | Level 4        |
| \$130.00 daily                                   | \$130.00 daily | \$150.00 daily | \$150.00 daily |

| <b>Meals Service</b>   |                        |                     |
|--|------------------------|---------------------|
| Select from our fresh or frozen menu, at your preferred frequency of delivery. |                        |                     |
|  | From Home Care Package | Client Contribution |
| Standard main meal   | \$13.30 per meal       | \$4.00 per meal     |
| Soup   | \$4.00 per meal        | \$1.60 per meal     |
| Dessert  | \$4.00 per meal        | \$1.60 per meal     |

|   |
|---|
| <b>Additional Services</b>  |
| The below services will be quoted on a case-by-case basis, after consultation with you. |
| Clinical care   |
| Direct care services – Nursing  |
| Direct care services – Allied Health  |
| Direct care services – Domestic/ Personal Care  |
| Home maintenance – Maintaining your safety in the home                                  |
| Home modification – Minor to major jobs requiring additional consultation and quoting   |
| Assistive devices and equipment   |

|   |                      |                   |
|---|----------------------|-------------------|
| <b>Transport</b>                                      |                      |                   |
| Charge of actual travel time and kilometres travelled |                      |                   |
| Travel time   | \$1.30 per kilometre |                   |
| Monday – Friday                                       | 6am – 6pm            | \$74.00 per hour  |
| Monday – Friday                                       | 6pm – 8pm            | \$78.75 per hour  |
| Saturday  | 6am – 10pm           | \$105.00 per hour |
| Sunday  | 6am – 10pm           | \$140.00 per hour |

**Cancellations**

Notice periods for cancellations are a minimum 48 hours. No fee will apply where at least 48-hours’ notice has been provided. If you cancel the service within 48 hours of when the service is scheduled, Omnicare will charge the full-service amount as initially requested to your Home Care package.

**We are here to help.**

If you have questions, please call us on 1300 336 488 or email [mylife@omnicare.org.au](mailto:mylife@omnicare.org.au).